



## **ScribeAmerica Launches HealthChannels: Three Distinct, Specialized Companies Dedicated to the Demands of Modern Healthcare**

*In response to consistent direct feedback from ScribeAmerica's valued partners, the HealthChannels group of companies address the full range of complexities faced by today's healthcare providers.*

**FORT LAUDERDALE, Florida – October, 2016** – ScribeAmerica is pleased to introduce HealthChannels, a new group of three distinct companies assisting hospitals, healthcare systems and private practices navigate an increasingly complex web of clinical and back-office clerical processes.

With the introduction of HealthChannels, the nation's most frequently-used medical scribe company has expanded to become a complete end-to-end provider of healthcare solutions designed to improve clinical outcomes by providing highly-skilled clerical support and technology solutions. With 12,000 employees across 50 states and three countries, HealthChannels is uniquely positioned to help providers meet increased demands around mission-critical activities ranging from EMR documentation to patient navigation to medical billing and coding.

"Providers have continually looked to our team to provide innovative solutions to meet the challenges they face on a daily basis while providing patients with high quality care," said HealthChannels CEO Michael Murphy, M.D. "The introduction of the HealthChannels group of companies formalizes the evolution of that relationship and the products and services we provide."

Prospectively, these solutions will be provided through three highly specialized companies, including:

**ScribeAmerica:** The nation's most frequently-used medical scribe company, touching the lives of over 30 million patients through more than 1,400 partner providers. ScribeAmerica's medical scribes are trained to reduce administrative responsibilities, thereby enhancing provider productivity and enabling physicians to focus on delivering high-quality patient care.

**QueueLogix:** A groundbreaking software and services organization that closes the gap between back-office activities and frontline patient encounters. QueueLogix transforms tedious, time-consuming systems into real-time and meaningful collaboration, empowering providers to simultaneously complete medical documentation, coding and other mission-critical activities in record time.

**CareThrough:** Providing specialized patient care and population health management strategies to help providers achieve better health results at decreased costs. CareThrough's full suite of solutions range from identifying at-risk patients and monitoring care gaps for closure to patient alert notifications and strategies for keeping referrals in-network.

"For years, healthcare providers have relied on ScribeAmerica to transform the patient-provider relationship in the era of electronic medical documentation," said Dr. Murphy, "The introduction of HealthChannels is the next evolution in our mission to ensure those same providers are equipped to address the complexities of an ever-changing healthcare industry head on."

### **About HealthChannels**

HealthChannels is a group of three distinct, highly specialized companies helping providers usher in the new era of healthcare. ScribeAmerica, QueueLogix and CareThrough collectively meet the full range of increasingly complex healthcare data and documentation needs, improving clinical outcomes through highly-skilled clerical support. The leader in medical scribes, patient navigation and back-office coding and billing coordination, HealthChannels trains and manages more than 12,000 employees across 50 states and three countries.

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